



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4100

Investigator: Carmen MadridPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 51267Date: 4/19/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Michael

Masten

Account Name:

[REDACTED]

Home:

[REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000City:

[REDACTED]

CBR:State:

AZ

Zip:

[REDACTED]

is:Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 000-0000Nature of Complaint:

04/15/06

Michael Masten (M&M Dollar Store)

Phone #:

[REDACTED]

Email:

[REDACTED]

Docket commenting on: APS application for rate increase

Docket#: E-01345A-05-0816

Utility name: APS

Position on docket: con

As a "dollar store" we do not have the luxury of simply raising our prices to cover for our inability to be more efficient. APS should be expected to LOWER their rates at a time like this rather than raise them. As their volume increases it should be incumbent upon them to become more efficient and effective and provide their services at LOWER rates not higher ones. Coupled with the recent increases in fuel costs, a rate increase of this nature may well be enough to force many businesses like our, that simply cannot "pass on" the cost into bankruptcy, let alone what it will do to individuals on fixed incomes. This is truly an unacceptable request. Not only should it be denied, but APS should be put on notice by the Arizona Corporation Commission that is required to LOWER rates soon.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

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2006 APR 19 A 9:03
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4/19/06 Consumer notified that opinion had been received and will be filed in docket E-01345A-05-0816. closed
End of Comments

Date Completed: 4/19/2006

Opinion No. 2006 - 51267
